

# International Roaming Packages



## International roaming by qualified Public Safety Entities and their Authorized Users outside of Canada, Mexico and the Pacific Territories (American Samoa, Guam and the Commonwealth of the Northern Mariana Islands) requires the purchase of an international roaming package\*.

\*The packages described in this brochure require a FirstNet Capable device provisioned with a FirstNet Trio Subscriber Identification Module (SIM) card for use on the FirstNet Evolved Packet Core. If you have a device provisioned with an AT&T SIM card for use on the AT&T commercial core, please see [att.com/internationalforbiz](http://att.com/internationalforbiz) for available international roaming packages.

### **INTERNATIONAL DAILY PASS & INTERNATIONAL DAILY PASS - MULTILINE**

Pay a low daily fee to use data, talk, and text from your domestic FirstNet Mobile plan when roaming in over 200 destinations and on select enabled international flights (“Enabled Flights”) (collectively, “Included Destinations”). Add the feature once to your device to make it available when you travel in Included Destinations and then pay the applicable daily fee only on the days you use your device in Included Destinations.

Here What’s Included	
INTERNATIONAL DAILY PASS (“IDP”)	INTERNATIONAL DAILY PASS – MULTILINE (“IDPM”)
<ul style="list-style-type: none"> <li>• \$12 daily fee for each 24-hour period.</li> <li>• Fee applies to each line on the billing account that uses IDP.</li> <li>• Available with any FirstNet Mobile plan</li> </ul>	<ul style="list-style-type: none"> <li>• Daily fee for each 24-hour period:               <ul style="list-style-type: none"> <li>○ 1 line: \$12 per day</li> <li>○ 2-5 lines:                   <ul style="list-style-type: none"> <li>▪ 1 line @ \$12 per day</li> <li>▪ All other lines (up to 4) @ \$6 each per day</li> </ul> </li> <li>○ 6 or more lines:                   <ul style="list-style-type: none"> <li>▪ 4 lines @ \$6 each per day</li> <li>▪ All other lines @ \$12 each per day</li> </ul> </li> </ul> </li> <li>• Fee applies to each line on the billing account that uses IDPBM.</li> <li>• Requires a <b>FirstNet Mobile - Unlimited Enhanced</b> plan.</li> </ul>
Data from your plan <sup>1</sup>	In Included Destinations
Unlimited talk from your plan <sup>2</sup>	From Included Destinations to Included Destinations and the U.S.
Unlimited text from your plan <sup>2</sup>	From Included Destinations to destinations listed at <a href="http://www.att.com/text2world">www.att.com/text2world</a> .

**Taxes, fees & other monthly charges extra.** Subject to applicable domestic FirstNet Mobile plan terms. Additional terms and restrictions apply; see below for details.

<sup>1</sup> If your domestic plan has capped data usage, overage charges may apply in accordance with the terms of your domestic plan.

<sup>2</sup> When added to your unlimited plan. SMS and MMS only. If your domestic plan has capped minutes and messages, minutes of use and messages received will be drawn from your domestic plan allowances and overage charges may apply.

For a list of Included Destinations, visit [www.firstnet.com/intlcountries](http://www.firstnet.com/intlcountries).



## **BUSINESS PASSPORT<sup>SM</sup>**

**For Agency Paid Only.** Get everything you need in one convenient package to help keep you connected when roaming in Included Destinations. Business Passport<sup>SM</sup> is an affordable option for long trips.

<b>BUSINESS PASSPORT INCLUDES*:</b> \$100 (monthly recurring)	
Data	22GB (after 22GB, data speeds are slowed to a max of 256Kbps for the rest of the bill cycle)
Talk	250 minutes (average \$0.25/min)
Text	Unlimited <sup>1</sup>

**Taxes, fees & other monthly charges extra.**

\*Subject to applicable domestic FirstNet Mobile plan terms. Additional terms and restrictions apply; see below for details.

<sup>1</sup> When added to your unlimited plan. SMS and MMS only. If your domestic plan has capped messages, messages received will be drawn from your domestic plan allowance and overage charges may apply.

For a list of Included Destinations, visit [www.firstnet.com/intlcountries](http://www.firstnet.com/intlcountries).

## **CRUISE DAY PASS FOR FIRST RESPONDERS**

**For Agency Paid and Subscriber Paid.** With Cruise Day Pass for First Responders, you can use your domestic plan on over 400 ships for a daily fee. Just add the feature once to your device to make it available when you travel on included ships and then pay \$20 per day only on the days you use your device while At Sea.

<b>Cruise Day Pass for First Responders</b>	
Daily Fee (per line)	\$20 for each 24-hour period the compatible device is used on an included Ship
Talk	Unlimited calls <sup>1</sup> from included Ships to the U.S. and any International Daily Pass destination
Text	Unlimited messages sent <sup>1</sup> from included Ships to destinations listed at <a href="http://www.att.com/text2world">www.att.com/text2world</a>
Data	Data from the device's domestic plan <sup>2</sup>  On select Ships, after 500MB per day, data speeds are up to a max of 512 Kbps.

**Requires compatible phone, tablet or laptop with domestic postpaid wireless service. Terms and talk, text and/or data allowance(s) from your domestic FirstNet Mobile plan, taxes and fees, and other restrictions apply and are subject to change. Coverage and data speeds vary by destination and may be changed.**

<sup>1</sup> When added to an eligible unlimited plan; SMS and MMS only. If your domestic plan has capped minutes or messages, calls and received texts while roaming will count against your plan's monthly allowance and may result in domestic plan overage charges.

<sup>2</sup> If your domestic plan has capped data, data usage while roaming will count against your plan's monthly allowance and may result in domestic plan overage charges.

For a list of ships included with the Cruise Day Pass for First Responders, visit [att.com/CDPlist](http://att.com/CDPlist).



## PAY PER USE RATES

Pay-per-use rates apply when traveling internationally without a package, or in destinations not included in your package, or when your package expires.

TALK		TEXT		DATA	
Europe:	\$2.00/minute	Text:	\$0.50/text	On land:	\$2.05/MB (\$0.002/KB)
Rest of World:	\$3.00/minute	Picture and video:	\$1.30/message	On cruise ships:	\$2.05/MB (\$0.002/KB)
Cruise ships/ Airlines:	\$3.00/minute			On airlines:	\$10.24/MB (\$0.01/KB)
		Standard domestic messaging rates apply to text, picture and video messages received.		Usage is calculated in full kilobyte increments and rounded up to the next full kilobyte increment.	

For a list of pay-per-use destinations, go to [www.firstnet.com/intlcountries](http://www.firstnet.com/intlcountries).

**INTERNATIONAL ROAMING PACKAGES: Eligibility:** Available only to qualified Public Safety Entities that have a valid agreement with AT&T for the FirstNet Solution ("Qualified Agreement") and their authorized Agency Paid Users and (with the exception of the Business Passport<sup>SM</sup> package) Subscriber Paid Users. Requires a 4G LTE-compatible, FirstNet Capable device provisioned with a FirstNet Trio SIM card and a qualified FirstNet Mobile plan for domestic use on the FirstNet Evolved Packet Core. If you have a device provisioned with an AT&T SIM card for domestic use on the AT&T commercial core, please see [att.com/globalcountries](http://att.com/globalcountries) for available international roaming destinations. For Subscriber Paid Users, certain additional eligibility restrictions apply which may be based on service tenure, payment history and/or credit. AT&T, in its sole discretion, may block your ability to use your device while roaming internationally until eligibility criteria are met. Availability and quality of coverage and services while roaming are not guaranteed.

**INTERNATIONAL DAILY PASS ("IDP"):** Eligible domestic FirstNet Mobile postpaid wireless plan required. **Provisioning:** Must be provisioned on a per-device basis before use. You can add IDP to your device before travel or, for non-government customers only, AT&T will automatically add IDP to the line if (i) you have not added IDP and do not have another international feature on the line; (ii) the line uses an eligible smartphone, tablet, mobile hotspot device or laptop while traveling in an Included Destination not included in your domestic rate plan, and (iii) the line incurs at least 5MB in international data roaming usage at pay-per-use rates. If we add IDP to a line, we will send you an email and/or a SMS to the line. Once added to your device, International Daily Pass will stay on your account until you remove it at <https://localcontrol.firstnet.att.com> or call 800.574.7000 or dial 611 from your AT&T mobile phone. **Daily Fee:** The first time you use data, make or receive a call, or send a text message in an Included Destination, you'll automatically be charged a \$12 daily fee. Text messages received are rated as domestic and do not trigger a daily fee. The daily fee covers additional data, calls, and text messages for 24 hours from the initial use in any Included Destination. You'll be charged an additional daily fee for all subsequent 24-hour periods in which you use data, make or receive a call, or send a text message in an Included Destination, unless you remove IDP. **Billing:** Your International Daily Pass data and voice usage will generally be applied to the monthly bill period/data amount of your domestic

plan at the time it's used. However, because of the way we receive reporting from our international roaming carriers, voice or data usage may not match your exact dates of travel, and voice or data usage may be applied to your subsequent bill period. **Destinations:** Includes usage in over 200 destinations and on select enabled international flights ("Enabled Flights") (each, an "Included Destination" or collectively, the "Included Destinations"). For the list of Included Destinations (including participating airlines and Enabled Flights), go to [firstnet.com/intlcountries](http://firstnet.com/intlcountries). Coverage not available in all areas. Included Destinations and rates are subject to change without notice. **Cellular Networks on Select Airlines:** Participating airlines and Enabled Flights are subject to change without notice. Passengers on participating airlines are not guaranteed to be on an Enabled Flight. Device must be on, with Airplane Mode and Wi-Fi turned off and data roaming and cellular data turned on to use the cellular network on an Enabled Flight. Cellular service on an Enabled Flight is available only at greater than 200 nautical miles outside of the U.S. border and above 20,000 feet cruising altitude. In the event of satellite interruption or regulatory constraint, airline cellular services may be disrupted or disabled. **Data:** Data will be drawn from your domestic plan allowance. Additional or promotional data may not be available for use in destinations outside the U.S. Actual data speeds vary by device and location. **Data Overage:** If you go over the amount of data in your qualified plan or other allowances during your bill period, overage charges will apply. **Incidental Data Usage:** Apps on your device use data even when you may not be aware. Such usage may trigger the daily fee. To avoid unintended use of IDP, turn off cellular data roaming in your device settings. **Unlimited Talk:** For phones only. Includes calls received in Included Destinations and made from Included Destinations to the U.S. and to other Included Destinations. **Calls to Non-Included Destinations:** Calls from Included Destinations to non-Included Destinations will incur International Long Distance ("ILD") charges. Pay-per-use rates apply unless you add an ILD package to the device making the calls. Rates subject to change without notice. To see what it costs, go to [att.com/intlcalling](http://att.com/intlcalling). **Unlimited Text:** For phones only. Applies only to AT&T Short Messaging Service (SMS) and Multimedia Messaging Service (MMS) and not to other messaging services or applications like iMessage. If your domestic plan does not include unlimited text, messages received will be drawn from your domestic plan allowance and domestic overage charges may apply. **Pay-Per-Use Rates:** Apply when traveling in



destinations not included in IDP and/or when you have not added a package. For rates, see [att.com/intlpprates](http://att.com/intlpprates). **Service Restrictions:** Only available for use with eligible devices (i.e., smartphones, feature phones (basic/messaging phones) and tablets). International use aboard cruise ships is not included. **Canada, Mexico and the Pacific Territories:** You won't be charged the \$10 fee for International Daily Pass in Canada, Mexico or the Pacific Territories, as your domestic FirstNet Mobile plan includes usage in those locations at no additional charge. **Miscellaneous:** For devices with an active International Daily Pass and a legacy Passport package, International Daily Pass charges will apply in Included Destinations and usage in Included Destinations will not reduce the Passport allowances or trigger Passport charges. If you want to use Passport in an Included Destination, you must remove IDP.

**INTERNATIONAL DAILY PASS – MULTILINE (“IDPM”):** Eligible domestic FirstNet Mobile – Unlimited Enhanced postpaid wireless plan required. **Provisioning:** Must be provisioned on a per-device basis before use. Once you add this option to your device, IDPM will stay on your account until you remove it at <https://localcontrol.firstnet.att.com> or call 800.574.7000 or dial 611 from your AT&T mobile phone. **Use and Assessment of Fee:** The first time you use data, make or receive a call, or send a text message in an Included Destination, you'll automatically be charged a daily fee. Text messages received are rated as domestic and do not trigger a daily fee. The fee covers additional data, calls, and text messages for 24 hours from the initial use in any Included Destination. You'll be charged an additional daily fee for all subsequent 24-hour periods in which you use data, make or receive a call, or send a text message in an Included Destination, unless you remove IDPM. **Reduced Daily Fee:** The standard daily fee is \$12 per day per line (“Standard Daily Fee”). However, when 5 or fewer lines on your billing account are charged for IDPBM on the same calendar day, 1 of the lines will be charged the Standard Daily Fee, and the rest of the lines will be charged a reduced daily fee of \$5 per day per line (“Reduced Daily Fee”). When 6 or more lines on your billing account are charged for IDPBM on the same calendar date, 4 of the lines will be charged the Reduced Daily Fee, and the remaining 2 or more lines will be charged the Standard Daily Fee. Calendar date is determined by your local U.S. time zone, not the country you visited. The line(s) charged the Standard Daily Fee are not necessarily the line(s) used first on that date. **Destinations:** Includes usage in Included Destinations found at [firstnet.com/intlcountries](http://firstnet.com/intlcountries). Coverage not available in all areas. Included Destinations and rates are subject to change without notice. **Cellular Networks on Select Airlines:** For a list of participating airlines and Enabled Flights go to [firstnet.com/intlcountries](http://firstnet.com/intlcountries). Participating airlines and Enabled Flights are subject to change without notice. Passengers on participating airlines are not guaranteed to be on an Enabled Flight. Device must be on, with Airplane Mode and Wi-Fi turned off and data roaming and cellular data turned on to use the cellular network on an Enabled Flight. Cellular service on an Enabled Flight is available only at greater than 200 nautical miles outside of the U.S. border and above 20,000 feet cruising altitude. In the event of satellite interruption or regulatory constraint, airline cellular services may be disrupted or disabled. **Data:** Data will be drawn from your FirstNet Mobile – Unlimited Enhanced plan with the same data and speed restrictions. **Incidental Data Usage:** Apps on your device use data even when you may not be aware. Such usage may trigger a daily fee. To avoid unintended use of IDPM, turn off cellular data roaming in your device settings. **Unlimited Talk:** For phones only. Includes cellular calls received in Included Destinations and made from IDPM Destinations to the U.S. and to other Included Destinations. **Calls to Non-Included Destinations:** Calls from Included Destinations to non-Included Destinations will get International Long Distance (“ILD”)

charges. Pay-per-use rates apply unless you add an ILD package to your device. Rates are subject to change without notice. For details, go to [att.com/intlcalling](http://att.com/intlcalling). **Unlimited Text:** For phones only. Applies only to AT&T Short Messaging Service (SMS) and Multimedia Messaging Service (MMS) and not to other messaging services or applications like iMessage. Messages received are rated as domestic and do not trigger a daily fee. If your domestic plan does not include unlimited text, messages received will be drawn from your domestic plan allowance and domestic overage charges may apply. **Pay-per-use rates:** Apply when traveling in destinations not included in IDPM and/or when you have not added a package. For rates, see [att.com/intlpprates](http://att.com/intlpprates). **Service Restrictions:** Only available for use with eligible devices (i.e., smartphones, feature phones (basic/messaging phones) and tablets). International use aboard cruise ships is not included. **Canada, Mexico and the Pacific Territories:** You won't be charged the daily fee for International Daily Pass – Multiline in Canada, Mexico or the Pacific Territories, as your domestic FirstNet Mobile – Unlimited Enhanced plan includes usage in those locations at no additional charge. **Miscellaneous:** For devices with an active IDPM and a legacy AT&T Passport package, IDPM charges will apply in Included Destinations and usage in Included Destinations will not reduce the Passport allowances or trigger Passport charges. If you want to use Passport in an Included Destination, you must remove IDPM.

**BUSINESS PASSPORT<sup>SM</sup>:** **Eligibility:** Available only to Agency Paid Users. Subscriber Paid Users are ineligible. Compatible phone, tablet or other eligible device with domestic plan required. **Charges:** Monthly-recurring charge applies on a per device basis. Monthly recurring charge will not be prorated if canceled on or after the chosen effective date. Package canceled prior to chosen effective date will not incur the charge. Package requires a 2-month minimum term commitment. **Destinations:** Includes talk, text and data coverage for use in Included Destinations found at [firstnet.com/intlcountries](http://firstnet.com/intlcountries). Coverage not available in all areas. Included Destinations and rates are subject to change without notice. **Cellular Networks on Select Airlines:** For a list of participating airlines and Enabled Flights go to [firstnet.com/intlcountries](http://firstnet.com/intlcountries). Participating airlines and Enabled Flights are subject to change without notice. Passengers on participating airlines are not guaranteed to be on an Enabled Flight. Device must be on, with Airplane Mode and Wi-Fi turned off and data roaming and cellular data turned on to use the cellular network on an Enabled Flight. Cellular service on an Enabled Flight is available only at greater than 200 nautical miles outside of the U.S. border and above 20,000 feet cruising altitude. In the event of satellite interruption or regulatory constraint, airline cellular services may be disrupted or disabled. **Data:** Actual data speeds vary by device and location. Data allowance must be used in bill period provided or will be forfeited. **Overage and Data Speeds:** There is no charge for data overage. However, if you use all your Business Passport package data, all data usage is slowed to a max of 256Kbps for the rest of the bill cycle. All data usage will be impacted and may not be fully functional. **Talk:** For phones only. Talk allowance must be used in bill period provided or will be forfeited. **Overage:** If you use all your Business Passport package minutes, \$0.25 per minute charge applies to all cellular calls dialed and accepted in Included Destinations. **Wi-Fi Calling:** With Wi-Fi Calling, you can call back to the U.S. at no additional charge. Calls to other countries, including the country you're in, are included in your Business Passport calling allowance. **Unlimited Text:** For phones only. Applies only to AT&T Short Messaging Service (SMS) and Multimedia Messaging Service (MMS), and not to other messaging services or applications that use data, such as iMessage. Unless you have a domestic plan that includes unlimited text, messages received in Included Destinations are charged at your domestic messaging rates. **Cruise Ship Packages:** For devices with an active Business Passport



package and an active Cruise package, cruise ship cellular usage is rated by the Cruise package. Business Passport charges apply to land usage in Cruise package included destinations. **Pay-per-use rates:** Apply when package expires, when traveling in destinations not included in Business Passport, and/or when you have not added a package. For rates, see [att.com/intlppurates](http://att.com/intlppurates) **Mexico, Canada and the Pacific Territories:** If you have a domestic plan that includes Mexico, Canada or the Pacific Territories, usage in these countries will not diminish the Business Passport data or talk allowance or bill Business Passport calling charges. **Service restrictions:** International use aboard cruise ships is not included. Not available for wireless home phone services, connected vehicles, or connected devices. Pay-per-use international rates, [att.com/intlppurates](http://att.com/intlppurates) will apply.

**CRUISE DAY PASS FOR FIRST RESPONDERS: Eligibility:**

Compatible FirstNet Capable phone, tablet or laptop provisioned with a FirstNet Trio SIM card ("Compatible Device") with eligible FirstNet Mobile domestic postpaid wireless plan required. Available for both Agency Paid and Subscriber Paid lines of service. **Coverage:** Cruise Day Pass for First Responders ("CDPFR") applies to cellular use on eligible ships found at [att.com/CDPlist](http://att.com/CDPlist) ("Ships") when a Ship is in international waters, which is generally 6 or more nautical miles from land ("At Sea"), with a Compatible Device connected to the qualifying maritime cellular network. The Ships' networks are turned off when not At Sea, at which time cellular service is provided by the nearest country. Coverage and Ships are subject to change without notice. **Adding to a Line:** You can add CDPFR before traveling by calling 800-574-7000, by using online self-service at [att.com/myATT](http://att.com/myATT) (for Subscriber paid users) or <https://localcontrol.firstnet.att.com/> (for Agency Paid users), or by contacting your account representative. Once added, CDPFR will stay on the line until you remove it using one of the same methods. **Daily fee:** The first time you use data, make or receive a call, or send a text message on a Ship At Sea, you'll automatically be charged a \$20 daily fee ("Daily Fee"). Received text messages are rated as domestic and do not trigger a Daily Fee. The Daily Fee covers additional data, calls, and sent text messages for 24 hours from the initial use on any Ship. Subsequent 24-hour periods of usage on a Ship will incur additional Daily Fees unless you remove CDPFR from the line. **Coverage on Land or in**

**Port:** CDPFR only covers usage while At Sea. You are advised to add International Daily Pass ("IDP") or another available international roaming package to your line(s) to cover usage on land or in port in eligible destinations found at [firstnet.com/intlcountries](http://firstnet.com/intlcountries). See [firstnet.com/fnintl](http://firstnet.com/fnintl) for IDP and other package details. **Data:** For Compatible Devices only. Data will be drawn from your domestic plan allowance. **Data Overage:** If you go over the amount of data in your qualified domestic plan, overage charges apply in accordance with the terms of your domestic FirstNet Mobile plan. **Data Restriction on Select Ships:** After using 500MB of data within a 24-hour period while At Sea, data speeds will be reduced to a maximum of 512 Kbps on certain Ships found at [att.com/CDPlist](http://att.com/CDPlist). The highest available data speed will be restored at the beginning of the next 24-hour period. See [att.com/CDPlist](http://att.com/CDPlist) for more information. **Incidental Data Usage:** Apps on your device use data even when you may not be aware. Such usage may trigger the Daily Fee. To avoid unintended use on CDPFR, turn off cellular data roaming and Wi-Fi Calling in your device settings. **Talk:** For compatible phones only. Includes calls received while At Sea and calls made while At Sea to the U.S. and to IDP destinations (for IDP destinations, go to [firstnet.com/intlcountries](http://firstnet.com/intlcountries)). If your domestic plan does not include unlimited talk, minutes of use will be drawn from your domestic voice plan allowance and domestic overage charges may apply. **Calls to Non-IDP Destinations:** Calls to non-IDP destinations will result in International Long Distance ("ILD") charges. Pay-per-use rates apply unless your domestic plan includes these destinations or you add an ILD package to your device. Rates are subject to change without notice. For details, go to [att.com/intlcalling](http://att.com/intlcalling). **Text:** For compatible phones only. Unlimited sent messages includes only AT&T Short Messaging Service (SMS) and Multimedia Messaging Service (MMS) sent while At Sea and not to other messaging services or applications like iMessage. If your domestic plan does not include unlimited text, received messages will be drawn from your domestic plan allowance and domestic overage charges may apply. **Pay-Per-Use Rates:** Apply for cellular use on a Ship when you do not have CDPFR or are not At Sea and/or when you do not have IDP or another international roaming package (for use on land or in port). For rates, see [att.com/intlppurates](http://att.com/intlppurates).

**GENERAL WIRELESS SERVICE TERMS:** Subject to the applicable Qualified Agreement or, for Subscriber Paid Users, the Consumer Service Agreement found at [www.att.com/csa](http://www.att.com/csa). Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T's right to enforce those terms or restrictions. AT&T reserves the rights to enforce all terms and restrictions at any time. If AT&T determines your use of services violates any of the applicable terms or policies found in the applicable Qualified Agreement or Consumer Service Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. **Export Restrictions:** You are solely responsible for complying with U.S. Export Control laws and regulations, and the import laws and regulations of foreign countries when traveling internationally with your device. **Coverage:** Availability, quality of coverage, and services while off-network (roaming) are not guaranteed. Coverage is subject to change without notice. Additional restrictions may apply.

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